SoundSpring Family

A subscription web app of parent-led, evidence-based reading lessons. Parents teach short lessons side by side with their child, guided by scripts written by a trained reading specialist.

Seller	Lumos Learning LLC, a Nevada limited liability company
Website	soundspringapp.com
Support	info@soundspringapp.com · usually replies within two business days
Founder	Dorothy Wadman, M.S.Ed., Educational Diagnostician and Structured Literacy Specialist
Payments	Paddle.com is the Merchant of Record for all orders

What we sell

Subscription access to the SoundSpring family app: a digital service delivered in the web browser on a phone, tablet or computer. There are no physical goods and no live tutoring sessions. The app is for children learning to read (about ages 4 to 10, and older children filling gaps). It teaches reading skills and does not diagnose dyslexia or any other learning difference.

What a subscriber receives

- A placement check that finds the right starting lesson
- All 14 Level K lessons, about 15 minutes each
- Step-by-step parent scripts: what to say, do and watch for
- Listening games, word reading, word chains, spelling practice and short decodable stories
- Progress tracking, including practiced words vs. new words
- Checkpoints after key units
- A printable practice page for each lesson reached
- Up to 4 child profiles per household
- New levels as they are released (Level 1 next), at no extra cost

Pricing

Plan	Price (USD)	Billing	Includes
Free Starter	**$0**	None	Learning Gap Decoder, 8 parent and teacher guides, 8 printable reading checks (with email), monthly letter
Family Monthly	**$12.99 / month**	Renews monthly	Full family app, up to 4 children
Family Annual	**$79.99 / year**	Renews yearly	Full family app, up to 4 children
Founding-family offer	**$63.99 first year**	Then $79.99 / year	20% off the first year of Family Annual, for waitlist and letter subscribers

Prices are in US dollars. Sales tax or VAT, where it applies, is calculated and collected by Paddle at checkout.

Access, renewal and cancellation

- A parent buys through Paddle checkout and signs in with their email address. Access is granted automatically when Paddle confirms the subscription.
- Plans renew automatically until cancelled. Customers cancel anytime from the Paddle customer portal, the link in their receipt, or by emailing support. Access continues to the end of the paid period.
- Accounts are for adults (parents, guardians and educators). Each plan is a license for one household.

Refund policy

Full refund within **30 days of the first payment** and within **14 days of each renewal**, no questions asked, no exceptions. Refunds are processed by Paddle to the original payment method. A refund ends access for the period it paid for.

Children's privacy

Only adults hold accounts. Each child profile is a nickname or an avatar, and children's progress is stored on the family's own device. We do not collect children's names, birthdates, photos, voice recordings, locations or schools.

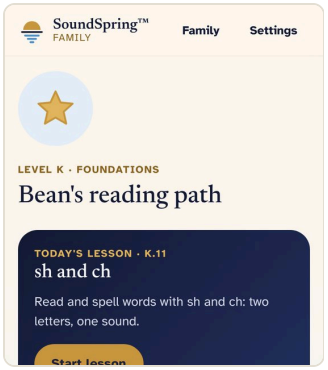
Current status

The website is live with free resources (the Learning Gap Decoder, guides, printable checks and a monthly letter). The family app is built and in final testing with all 14 Level K lessons. Family plans are currently offered through a waitlist; live checkout will be switched on once Paddle approves the domain.

Screens from the family app



A lesson: the child sees the word sound by sound; the parent sees the script.



A child's reading path and progress (example profile).

Policies

Pricing: soundspringapp.com/pricing · Terms: soundspringapp.com/terms · Refunds: soundspringapp.com/refunds · Privacy: soundspringapp.com/privacy · Contact: soundspringapp.com/contact

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